

**Marque Hudspeth / 314-485-9753 / marquelamar@gmail.com
<https://github.com/darthque> / <https://loveaccion.netlify.com>**

Professional Summary:

Military Veteran of the United States Navy transitioning to an aspiring full stack web developer utilizing HTML, CSS, JavaScript, Python and Django

Professional Achievements:

Honorable Discharge with a Secret Security Clearance (expired) from the United States Navy
Successfully completed 12-week immersive coding bootcamp with working SPA and Agile Certificate
Have over 10 years of IT experience – transitioning to web / full stack development

Technical Skills:

HTML, CSS, JavaScript, Python, Django, Bash shell scripting, Linux, Oracle Apex, SQL

Continued Learning:

SavvyCoders Tech Bootcamp - Learned HTML, CSS, JavaScript and web design. Built a web app called loveaccion.(<https://loveaccion.netlify.com>). This app is for food pantries. It helps future clients register for visits and helps with reservations for client visits by utilizing the contacts database and paging (SMS).

Personal Projects/ Interests related to tech:

Learning Log – Is a python and Django driven app for entering blog entries (in progress).

Employment History:

Edward Jones Investments

May / 2007 - May / 2018

Helpdesk Support Specialist

St. Louis / MO

- Developed calendar/timecard application with Oracle Apex.
- Supported branch connectivity with ping, traceroute, nslookup etc.
- Supported the phone systems by logging into their PBX or VOIP and manually configured the to the proper settings.
- Supported IOS app installations for Cisco RDP. I'd walk the users through installing it and run a few preconfigured scripts to ensure that their services were running so the RDP client could connect to it.
- Walked Mac and Windows user through installing their antivirus and RDP clients so they can connect to the Edward Jones remote access.
- Injected to printers remotely and ran the manufactures preconfigured scripts to calibrate the printers and resolve printer issues.

Spry Digital

September / 2016 - January / 2017

Linux Administration Intern

St. Louis / MO

- Used RegExp and the CMS on ops genie to create conditions in which an automatic alert system would notify us of outages, and server errors.
- Used a shell script called AutoMySQLBackup to back up the MySQL databases.
- Supported the LAN at HQ. Created network diagrams of the LAN. Made buying decisions for the wireless router and wired networks. Installed the wireless router and wired networks. Created documentation for the new wireless system I installed.
- Installed development environments for new projects including new databases (MySQL).
- Tested websites with Ubuntu development servers, Drupal development servers and WordPress development servers. Tested the updates to the plugin in WordPress by updating them manually and simulating the user stories manually. Setup Ubuntu servers manually using SSH to transfer the files and apt-get and pip package installers. Used ssh to the Drupal servers, used Tmux to work the Ubuntu servers and Drupal servers manually.
- Provided customer support (password issues, CMS training etc.)
- Supported the phone system by working with the provider on our business account, updated the voicemail documentation, manually updated the speed dial on our phones. Made buying decisions on our VOIP.

**Panera, LLC,
Associate Analyst**

**Richmond Heights, Mo
July/2006 - May/2007**

- Provided application support, and business process support nationwide. 1000+ cafes. Supported 3 different Workgroups/LAN Topologies:
 - Windows NT/BUS Topology.
 - Windows 2000 / Star Topology
 - Windows XP/Star Topology
- Provided patch support during regular working hours, example being if a new menu (updated database) was deployed company wide, report the errors and help install the updated database tables.
- Cleaned and reformatted Borland DB tables. These were the database tables on the Windows NT network.
- Manually updated databases on SQL Server 2005 servers. Sometimes the cashiers could not access certain items on the menu, which was a strong indication the database was corrupted and would manually recreate them. These were SQL scripts.
- Oversaw nightly processes, monitoring the databases that ran updates after hours, and as needed would manually update.
- Monitored the FTP servers, if they errored out would then log into the Cafes LAN and perform the updates manually. Lastly, worked with the OPS Center Technician and monitor the differential backups that performed every night. When necessary would update these manually.
- Oversaw nightly processes, such as monitoring the database updates that ran after hours, if errored out would update the database manually in addition to monitoring the FTP servers and as needed would log into the Cafes LAN and perform the updates manually and worked with the Ops Center Technician to monitor the differential backups that performed every night, updating them manually when needed

**United States Navy Virginia Beach, VA
Bootcamp / Electronics School / Information Technology School
Junior System Administrator**

**October/1999-October/2003
October/1999 – January/2001
January/2001 - October /2003**

- Provided technical support to 300+ senior enlisted personnel on a Windows 2000/Windows 2000 Server network. Included but not limited to user account creation and maintenance.
- Wrote .bat scripts to automate basic tasks (add users, remove users, etc.)
- Performed backups with Symantec Enterprise.
- Provided on call pager support.
- Supported hardware (replaced/reinstalled hard drives, imaged hard drives w/ Symantec Ghost, installed CAT 5 network cables, and provided printer support).

Computer Network Defense Analyst

- Utilized Cisco Netranger to monitor and analyze network traffic for computer threats for both classified and non-classified Navy networks.
- Facilitated security briefings to senior officers and contractors, providing updates on current threats to US navy computer security including but not limited too new worms, viruses etc.
- Supported Cyber Security War Games (classified).
- Provided guidance to system administrators on securing their respective networks, provide ports to block and names for security patches to install.

Education:

BS in Management Information Systems at UMSL (senior).

Introduction to Linux (STLCC)

Bash Shell Scripting (Edward Jones)

Information Systems Technician School (US Navy)

Basic Electronics (US Navy)

Certifications:

- Certificate of Completion – Savvy Coders Bootcamp January 2020
- Agile Certificate – SavvyCoders Bootcamp January 2020
- Mainframe Contest Winner (first round) - IBM 2009