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### **Professional Summary**

Most current experience is outside of Information Technology and more focused in the service industry. I love music and I'm currently attending the Savvy Coders Web Development Boot Camp so that I can continue with a career in coding.

### **Continuing Education**

Savvy Coders Web Development Boot Camp – 2020  
Agile Certification – 2020

### **Technical Skills**

JavaScript, HTML, CSS, Git, Trello

### **Capstone Project**

My Capstone Project is about Coronavirus. To outline the entirety of the content available on my website, it will include: Explanation of what coronavirus is, the dangers that coronavirus will present, the proper distancing procedures to use in a workspace, and day to day life. Credible sources, such as the CDC, for the information provided will discuss topics such as what kind of equipment is needed to prevent self-exposure to coronavirus like masks, gloves, hand sanitizer, disinfectant spray, and disinfectant wipes.

### **Work History**

#### **Dairy Queen**

**6/2018 – Current**

#### **Customer Service Cashier**

- Maintained current knowledge of store promotions and highlighted sales to customers.
- Restocked, arranged, and organized merchandise to front lanes to drive product sales.
- Maintained customer satisfaction while handling product returns quickly and professionally.
- Maintained reports of transactions and greeted customers when entering and leaving establishment.
- Resolved customer complaints and maintained clean and tidy checkout area.
- Handled daily credit and cash transactions for customers with accuracy and speed.
- Answered questions about store policies and concerns to support positive customer experiences.
- Helped customers complete purchases, locate items, and join reward programs to promote loyalty, satisfaction, and sales numbers.
- Assisted customers by answering questions and fulfilling requests.
- Prepared beverages and filled food orders for customers.
- Provided expertise on products, including demonstrating features, answering questions, and redirected objections to highlight positive aspects.

### **Education**

Hazelwood West High School  
Hazelwood, MO

High School Diploma